



5 October 2018

Will your child use Transdev Bus services in 2019? They may need to apply for Bus Travel Assistance!

To whom it may concern

Is your child:

- entering Prep or Year 7? YES / NO
- starting a new school or changing schools? YES / NO

Or, has your child changed address or changed school without notifying to Transdev? YES / NO

If you have answered **NO** to all of the above questions, there is no need to apply/re-apply and your child's Bus Travel Assistance card will be delivered to the school prior to the first term of 2019.

If you have answered **YES** to any of the above questions, please read the information below to determine if your child is eligible for Bus Travel Assistance.

Bus Travel Assistance applies to students who meet the distance eligibility criteria, being:

- High School student who resides 4.8km, or more, from the nearest State High School.
- Primary School student who resides 3.2km, or more, from the nearest State Primary School.

*Please note that the distance criteria applies whether your child attends that school or not. If your child meets the above criteria, a *Bus Travel Assistance (BTA) form* is to be filled out and sent to Transdev.*

Bus Travel Assistance Safety-Net (SN) applies to new applicants who do not meet the distance criteria above, but meet the additional requirements below:

- High School student who resides less than 4.8km from nearest State High School.
- Primary School student who resides less than 3.2km from nearest State Primary School.
- Student is listed on a Pension or Health Care card (Pension or Health Care cardholder must supply a copy of the card upon application).

If your child meets the above criteria, a *Bus Travel Assistance Safety Net (SN) form* is to be filled out and sent to Transdev.

You can download the relevant forms via Transdev's website:

Bus Travel Assistance form (BTA): [click here](#)

Bus Travel Assistance Safety Net (SN) form: [click here](#)



Conditions of Issue:

- The regulations pertaining to any child's eligibility for complete or partially subsidised travel are determined by the Queensland Government Department of Transport and Main Roads.
- The bus pass remains the property of Transdev Queensland.
- The initial bus pass is issued without cost. Replacement passes (lost, stolen or damaged) required throughout the applicable year will incur a fee.

All application forms must be completed by a parent/guardian of the student (electronic signatures will not be accepted).

Please email your form to: qld.admin@transdev.com.au

Or post your form to: Transdev Queensland
PO Box 1190
Capalaba QLD 4157

Yours sincerely

The Customer Experience Team

Transdev Queensland Bus & Brisbane Ferries